



All India Oriental Bank Employees' Federation
All India Oriental Bank Officers' Association
(Affiliated to AIBEA & AIBOA)
C/o, Oriental Bank of Commerce
Corporate Office, Gurgaon

20th March, 2017

The Managing Director &
Chief Executive Officer,
Oriental Bank of Commerce,
Corporate Office,
Gurgaon.

Dear Sir,

Reg.: Demonstration before the Corporate Office.

Please refer to our previous joint communications dated 14th Feb 2017, 28th February and 4th March, 2017 which are still to be responded by the management. These letters are voice of entire workforce of this bank wherein we have raised various issues concerning bank, customers and staff.

Please recall the initial discussion we had with you on UDBHAV, the new system where we had apprehended in clear terms about shortage of staff and at that time you did not agree with us. What we apprehended that time came out to be true now. UDBHAV was implemented in total hurry and without due deliberations.

You had also assured us on the "IT issue" conveying that a strong IT system has been developed to match the requirement of the system. But factually it was not at all carried out. UDBHAV was implemented without even basic preparations and it is reflected in the working when we find that nobody knows as to what is going on and everybody is blank & clueless about the working. As a result thousands of CASA account opening applications, credit renewals & credit proposals are lying pending at back offices.

There is acute shortage of employees and officers. The burden of work load is creating tremendous pressure on existing workforce. Customers are totally annoyed and expressing their anguish and anger and are forced to leave the bank in search of better option. Acute shortage of staff, faulty man power planning, not placing right person at right place are the causes of the chaotic situation and has converted the banking service into a total mess. Staff members are facing various difficulties. Executives are confused. With the lack of confidence and mistrust among CMOs and Cluster Heads, working of the bank becomes total chaos. One man show like situating has been created.

We are struggling for profit still unwarranted and unnecessary expenses are carried out in the name refurbishing of branches, cutting cabins in the name of transformation. Frequent visits of executives are causing huge expenses. We are unable to understand the need to make such huge expenditure at this critical juncture of the Bank. On the other side Management is not ready to pay proper compensation to the employees for overtime work during demonetization and various other demands placed by the Federation & Association.

To further pursue our demands, the Joint Core Committee of both the Organisations has decided to hold Joint Demonstrations and stage full day Dharna before Corporate Office, Gurgaon on 29th